

Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114001	Application No. 10/784,196
	Applicant Peter Gernold		
	Filing Date February 24, 2004	Group Art Unit 2166	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
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	AH						
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Foreign Patent Documents or Published Foreign Patent Applications								
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							Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
/E.S.H/	AQ	SAP CRM 3.1, "The Administration Console user manual," Walldorf, Germany: SAP AG, December 2002, pp.1-92.
	AR	
	AS	
	AT	

Examiner Signature /Elijah Harper/	Date Considered 05/08/2011
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